# State of Middle Tennessee Tech 2021

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#### **Executive Summary**

- From 2015-2020, the number of tech jobs in Middle Tennessee grew by **51.0%**. This job growth rate outpaced national tech job growth by **32.0%**, statewide tech job growth by **13.0%**, and overall job growth in Middle Tennessee by **41.0%**.
- The projected growth rate for tech jobs in Middle Tennessee (2020-2025) is **12.0%**, compared to **8.0%** projected national tech job growth, **10.0%** projected statewide job growth, and **7.0%** projected growth across all occupations in Middle Tennessee.
- Median compensation for tech jobs in Middle Tennessee was **\$71,188** in 2020. This value is **17.7%** below the national median for tech jobs and **76.0%** above the median compensation across all occupations in Middle Tennessee.
- The **Computer Systems Design and Related Services Industry** employed the largest number of tech workers (**7,820**) in the region. This industry employed **11.1%** of Middle Tennessee tech workers. Tech jobs accounted for **68.0%** of all jobs in this industry.
- For 2020, the average number of new monthly job postings across all tech occupations in the region was **14,462**. This is higher than the national average of an area this size (**13,232**<sup>1</sup>).
- The **Software Developers/Quality Assurance Occupations** group had the highest demand with an average of **3,762** new unique monthly job postings in 2020. Posting volume was about what would be expected for a region this size.
- Women comprise **51.1%** of the population in Middle Tennessee, **50.8%** of the workforce as a whole, and **40.1%** of tech workers.
- Across tech occupations, female representation Middle Tennessee was slightly higher than that observed for the state and nation. Women occupied 40.1% of regional tech roles, compared to 36.8% of national roles and 39.% of roles statewide.
- Non-white workers comprise **29.3%** of the local population, **26.3%** of the regional workforce, but only **22.7%** of the regional tech workforce.
- When compared to the general working population in Middle Tennessee, the tech workforce has a higher percentage of White (+3.6%) and Asian (+3.9%) workers.
- When compared to the general working population in Middle Tennessee, the tech workforce has a **lower** percentage of Black (-4.8%) and Hispanic or Latino (-2.7%) workers.

<sup>&</sup>lt;sup>1</sup> National average values are derived by taking the national value for occupations and scaling it down to account for the difference in overall workforce size between the nation and the area. In other words, the values represent the national average adjusted for region size.

## About This Report

This report is the product of the <u>Middle Tennessee Tech</u> research program, a partnership between the MTSU Department of Information Systems and Analytics and the Greater Nashville Technology Council. It provides an updated summary of the Middle Tennessee tech workforce as a whole and the major occupation groups identified within the tech workforce. This includes an overview of current job supply, job demand, and demographic diversity. It also supplies detailed data on each of the individual occupations identified as part of the tech workforce, including the most in-demand job titles and in-demand hard skills associated with each occupation. Any questions regarding the report can be submitted to the report's author (amy.harris@mtsu.edu).

## Background

When interpreting the data presented in this report, it is essential to understand the data sources used and the definitions of "tech workforce" and "Middle Tennessee" used. This section aims to provide that understanding. This will aid in interpreting the research presented here and improve readers' ability to compare this research to other published reports providing similar and/or complementary analysis. Where necessary, additional information is embedded in the report to assist the reader in understanding the data as presented.

#### Data Sources

This report uses data sourced from Economic Modeling Specialists Incorporated (Emsi 2021.3). Emsi aggregates data from multiple sources. Official government data are collected from entities including the U.S. Census Bureau, the U.S. Bureau of Economic Analysis, the U.S. Bureau of Labor Statistics, and state government agencies. In addition, Emsi also collects data from online social profiles, resumes, and job postings.

#### Defining "Tech"

This report uses a tailored definition of "tech," one reflective of the diversity in our local tech community. This definition encompasses traditional tech occupations and occupations that lie at the intersection of tech, mathematics, and business. It also captures the tech workers that fuel industries – like healthcare and entertainment – that serve as the economic backbone of our region.

The Standard Occupational Classification System (SOC) created by the U.S. Bureau of Labor Statistics (BLS) was used to identify occupations relevant to the analysis. The table on the next page lists all the occupation codes and groupings included in this study. The groupings used here are based on a hybrid of the BLS's 2010 and 2018 SOC structures. Readers can find detailed data for each of the individual occupations listed in the <u>Appendix</u>.

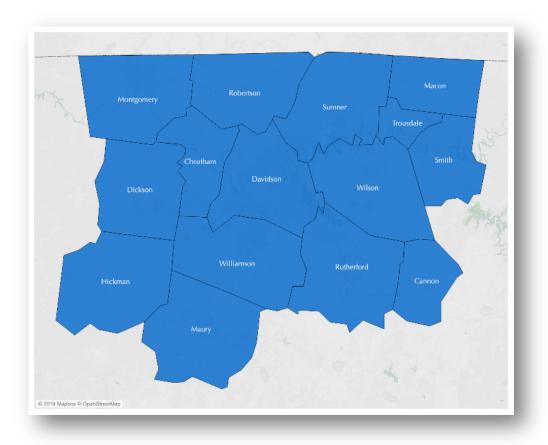
It is acknowledged that some of the codes included in the report capture jobs both inside and outside of the tech space. The prevailing philosophy is that it is better to include codes known to employ tech workers than exclude them due to overestimation concerns. That said, the current hybrid structure increases the likelihood of overestimation and limits the usefulness of making comparisons to previous years' reports. Caution should be exercised in attempting to do so, especially when looking at numbers aggregated across all occupations.

#### Occupation Groupings and Codes

Occupation Group	SOC Code	Detailed Occupation			
Management Occupations	11-2021	Marketing Managers			
	11-3021	Computer and Information Systems Managers			
Business & Financial Operations Analysts	13-1081	Logisticians			
	13-1111	Management Analysts			
	13-1161	Market Research Analysts and Marketing Specialists			
	13-1198	Project Management Specialists and Business Operations Specialists, All Other			
	13-2050	Financial and Investment Analysts, Financial Risk Specialists, and Financial Specialists, All Other			
Computer & Information Analysts	15-1211	Computer Systems Analysts			
	15-1212	Information Security Analysts			
Computer & Information Research Scientists	15-1221	Computer and Information Research Scientists			
Computer Support Specialists	15-1231	Computer Network Support Specialists			
	15-1232	Computer User Support Specialists			
Database & Systems Administrators & Network	15-1241	Computer Network Architects			
Architects	15-1244	Network and Computer Systems Administrators			
	15-1245	Database Administrators and Architects			
Software Developers/Quality Assurance	15-1251	Computer Programmers			
Occupations	15-1256	Software Developers and Software Quality Assurance Analysts and Testers			
	15-1257	Web Developers and Digital Interface Designers			
Computer Occupations, All Other	15-1299	Computer Occupations, All Other			
Mathematical Science Occupations	15-2031	Operations Research Analysts			
	15-2041	Statisticians			
Data Scientists and Mathematical Science Occupations, All Other	15-2098	Data Scientists and Mathematical Science Occupations, All Other			
Computer Hardware Engineers	17-2061	Computer Hardware Engineers			
Special Effects Artists, Animators & Graphic	27-1014	Special Effects Artists and Animators			
Designers	27-1024	Graphic Designers			
Computer, Automated Teller, and Office Machine Repairers	49-2011	Computer, Automated Teller, and Office Machine Repairers			

#### Defining "Middle Tennessee"

All numbers presented in this report span the entirety of the Nashville-Davidson-Murfreesboro-Franklin Metropolitan Statistical Areas (MSA)<sup>2</sup> as defined by the federal Office of Management and Budget and applied to the United States (U.S.) Census Bureau data. Montgomery County was also included from the Clarksville, TN-KY MSA.



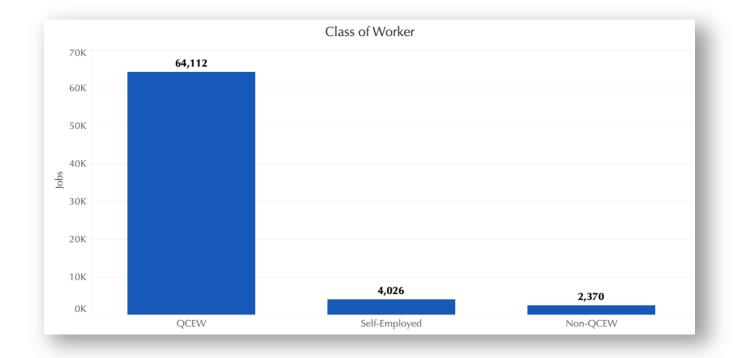
 $<sup>^{2}</sup>$  According to the U.S. Census Bureau, the general concept of a metropolitan or micropolitan statistical area is that of a core area containing a substantial population nucleus, together with adjacent communities having a high degree of economic and social integration with that core. (https://www.census.gov/programs-surveys/metro-micro/about.html)

#### Defining "Class of Worker"

The jobs numbers reported herein capture jobs held by three classes of workers:

- Quarterly Census of Employment and Wages (QCEW) Workers captured via the U.S. Bureau of Labor Statistics' QCEW program. A "job" is defined as a full- or part-time position covered by state and federal unemployment insurance laws for the program.
- Non-QCEW Attempts to cover jobs that fall under an employer-employee relationship but are not covered by the QCEW. The major types of employment covered in this set include military jobs, railroad jobs, many nonprofit and religious workers, certain salespersons, miscellaneous Federal Government, and some other government workers.
- Self-Employed Covers people who, when responding to Census surveys, consider selfemployment to be a significant part of their income or time spent working. Most people normally considered "self-employed" would fall into this category.

The numbers do not include jobs from self-employed individuals who do not consider the tech work they perform as their primary form of income. The breakdown of regional tech jobs by class of worker is shown below.



#### 2020 Jobs by Class of Worker

## Job Supply

This section provides an overview of the current tech job supply in Middle Tennessee. To put the data in context, the analysis compares local tech supply to national tech supply, statewide tech supply, and regional supply for all occupations. Cross-industry comparisons are presented to determine which industries employ the most tech workers. The tech occupation groups are also compared in terms of job volume, compensation, and growth trends. These are the key findings:

- From 2015-2020, the number of tech jobs in Middle Tennessee grew by **51.0%**. This job growth rate outpaced national tech job growth by **32.0%**, statewide tech job growth by **13.0%**, and overall job growth in Middle Tennessee by **41.0%**.
- The projected growth rate for tech jobs in Middle Tennessee (2020-2025) is **12.0%**, compared to **8.0%** projected national tech job growth, **10.0%** projected statewide job growth, and **7.0%** projected growth across all occupations in Middle Tennessee.
- Median compensation for tech jobs in Middle Tennessee was \$71,188 in 2020. This value is 17.7% below the national median for tech jobs and 76.0% above the median compensation across all occupations in Middle Tennessee.
- The occupation group accounting for the largest number of jobs in Middle Tennessee was **Business & Financial Operations Analysts**, which grew **9.1%** from 2019 to 2020 to **29,062** jobs. The occupation group with the most significant year-over-year growth in job volume was **Data Scientists and Mathematical Science Occupations, All Other**, which grew by **36.0%** to **948** jobs.
- The occupation group with the highest median salary is Management Occupations at \$116,711 a 1.4% decrease from 2019. The occupation with the most significant yearly percent increase in median wage was Computer and Information Research Scientists. The median salary for this group increased 28.3% to \$105,732 in 2020.
- The **Computer Systems Design and Related Services Industry** employed the largest number of tech workers (7,820) in the region. This industry employed 11.1% of Middle Tennessee tech workers. Tech jobs accounted for 68.0% of all jobs in this industry.
- The occupation group with the highest five-year past growth rate (2015-2020) is **Data Scientists and Mathematical Science Occupations, All Other**. The group grew by **92.0%**, bringing the total number of jobs for the occupation group to **948**. The largest occupation group, **Business and Financial Operations Analysts**, is the second-highest in terms of past growth at **86.0%**.
- Occupation groups associated with data and mathematical sciences were among those with the highest five-year projected growth rates. These groups include Computer and Information Research Scientists (37.0%), Data Scientists and Mathematical Science Occupations, All Other (18.0%), and Mathematical Science Occupations (18.0%). Software Developers/Quality Assurance Occupations are also projected to experience considerable growth (18.0%) by 2025.

#### Tech Job Supply, Compensation and Growth Trends

All Occupations: National	
Supply (Jobs)	158,256,721
Median Compensation	\$41,802
Supply (Jobs) Past Growth (2015-2020)	0%
Supply (Jobs) Projected Growth (2020-2025)	4%

All Occupations: Tennessee	
Supply (Jobs)	3,321,266
Median Compensation	\$37,466
Supply (Jobs) Past Growth (2015-2020)	3%
Supply (Jobs) Projected Growth (2020-2025)	5%

Tech Occupations: National	
Supply (Jobs)	10,066,030
Median Compensation	\$86,488
Supply (Jobs) Past Growth (2015-2020)	19%
Supply (Jobs) Projected Growth (2020-2025)	8%

Tech Occupations: Tennessee	
Supply (Jobs)	154,982
Median Compensation	\$69,271
Supply (Jobs) Past Growth (2015-2020)	38%
Supply (Jobs) Projected Growth (2020-2025)	10%

All Occupations: Middle Tennessee	
Supply (Jobs)	1,142,089
Median Compensation	\$40,440
Supply (Jobs) Past Growth (2015-2020)	10%
Supply (Jobs) Projected Growth (2020-2025)	7%

Tech Occupations: Middle Tennessee				
Supply (Jobs)	70,508			
Median Compensation	\$71,188			
Supply (Jobs) Past Growth (2015-2020)	51%			
Supply (Jobs) Projected Growth (2020-2025)	12%			

#### Tech Jobs by Occupation Group

Occupation Group	2020 Jobs	2019 Jobs	% Change from 2019	2020 National Average	% Diff from 2020 Nat'l Average
Business & Financial Operations Analysts	29,062	26,650	9.1%	28,468	2.1%
Software Developers/Quality Assurance Occupations	9,923	9,285	6.9%	13,925	-28.7%
Management Occupations	6,441	5,954	8.2%	5,576	15.5%
Computer & Information Analysts	6,094	5,838	4.4%	5,447	11.9%
Computer Support Specialists	6,049	6,194	-2.3%	6,332	-4.5%
Database & Systems Administrators & Network Architects	4,549	4,371	4.1%	4,745	-4.1%
Computer Occupations, All Other	3,402	3,282	3.7%	2,978	14.2%
Special Effects Artists, Animators & Graphic Designers	1,999	2,176	-8.1%	2,187	-8.6%
Mathematical Science Occupations	1,168	1,144	2.1%	1,015	15.1%
Data Scientists and Mathematical Science Occupations, All Other	948	697	36.0%	446	112.6%
Computer, Automated Teller, and Office Machine Repairers	718	735	-2.3%	798	-10.0%
Computer Hardware Engineers	118	130	-9.2%	486	-75.7%
Computer & Information Research Scientists	37	39	-5.1%	239	-84.5%

Occupation Group	2020 Median Salary	2019 Median Salary	% Diff from 2019 Median Salary	2020 Nat'l Median	% Diff from 2020 Nat'l Average
Management Occupations	\$116,711	\$118,426	-1.4%	\$146,661	-20.4%
Computer & Information Research Scientists	\$105,732	\$82,402	28.3%	\$126,818	-16.6%
Software Developers/Quality Assurance Occupations	\$89,599	\$90,160	-0.6%	\$104,281	-14.1%
Computer Hardware Engineers	\$88,114	\$74,797	17.8%	\$119,231	-26.1%
Database & Systems Administrators & Network Architects	\$83,368	\$83,180	0.2%	\$93,784	-11.1%
Computer & Information Analysts	\$79,988	\$77,797	2.8%	\$95,425	-16.2%
Data Scientists and Mathematical Science Occupations, All Other	\$76,394	\$74,482	2.6%	\$97,899	-22.0%
Mathematical Science Occupations	\$66,048	\$63,846	3.4%	\$87,934	-24.9%
Business & Financial Operations Analysts	\$64,927	\$63,201	2.7%	\$78,326	-17.1%
Computer Occupations, All Other	\$63,428	\$63,712	-0.4%	\$91,846	-30.9%
Computer Support Specialists	\$49,583	\$49,011	1.2%	\$55,305	-10.3%
Special Effects Artists, Animators & Graphic Designers	\$48,689	\$51,426	-5.3%	\$52,451	-7.2%
Computer, Automated Teller, and Office Machine Repairers	\$41,621	\$37,044	12.4%	\$40,384	3.1%

#### Middle Tennessee Median Tech Salary by Occupation Group

#### Top 10 Industries Employing Middle Tennessee Tech Workers

Industry	Tech Jobs in Industry (2020)	Tech Jobs in Industry (2019)	% Change (2019 - 2020)	% of Tech Workers Employed by Industry (2020)	Tech Jobs as % of Total Jobs in Industry (2020)
Computer Systems Design and Related Services	7,820	7,566	3.4%	11.1%	68.0%
Management Consulting Services	7,229	6,490	11.4%	10.3%	40.3%
Management of Companies and Enterprises	6,096	6,192	-1.5%	8.6%	25.9%
State Government, Excluding Education and Hospitals	2,409	2,225	8.2%	3.4%	19.8%
Federal Government, Civilian, Excluding Postal Service	2,391	2,165	10.4%	3.4%	19.8%
Data Processing, Hosting, and Related Services	2,164	2,022	7.0%	3.1%	52.7%
Software Publishers	1,905	1,588	19.9%	2.7%	55.8%
Temporary Help Services	1,819	1,761	3.3%	2.6%	6.3%
Accounting, Tax Preparation, Bookkeeping, and Payroll Services	1,765	1,623	8.7%	2.5%	10.1%
Local Government, Excluding Education and Hospitals	1,572	1,359	15.7%	2.2%	4.5%

## Growth Trends by Occupation Group

Occupation Group	2020 Jobs	2020 % of Tech Workforce	Past Growth (2015-2020)	Projected Growth (2020-2025)
Business & Financial Operations Analysts	29,062	41.2%	86%	11%
Software Developers/Quality Assurance Occupations	9,923	14.1%	42%	18%
Management Occupations	6,441	9.1%	60%	11%
Computer & Information Analysts	6,094	8.6%	61%	10%
Computer Support Specialists	6,049	8.6%	12%	9%
Database & Systems Administrators & Network Architects	4,549	6.5%	24%	8%
Computer Occupations, All Other	3,402	4.8%	45%	7%
Special Effects Artists, Animators & Graphic Designers	1,999	2.8%	-7%	8%
Mathematical Science Occupations	1,168	1.7%	26%	18%
Data Scientists and Mathematical Science Occupations, All Other	948	1.3%	92%	18%
Computer, Automated Teller, and Office Machine Repairers	718	1.0%	4%	13%
Computer Hardware Engineers	118	0.2%	-73%	19%
Computer & Information Research Scientists	37	0.1%	-19%	37%

## Job Demand

This section provides an overview of current tech job demand in Middle Tennessee as measured by the number of unique job postings<sup>3</sup> made within a given time period. Postings were analyzed from multiple perspectives, including demand by occupation group, demand by minimum experience required, demand by job title, demand by skills (hard and common), and demand by qualification. These are the key findings:

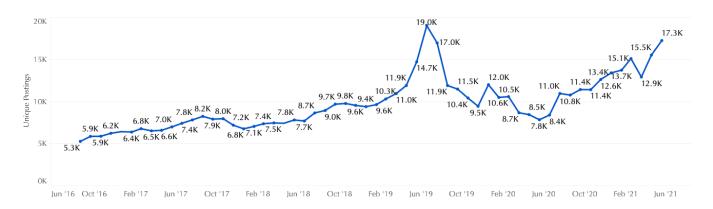
- For 2020, the average number of new monthly job postings across all tech occupations in the region was 14,462. This is higher than the national average of an area this size (13,232<sup>4</sup>).
- The **Software Developers/Quality Assurance Occupations** group had the highest demand with an average of **3,762** new unique monthly job postings in 2020. Posting volume was about what would be expected for a region this size.
- Of the job postings that mentioned education level, a Bachelor's degree was cited most frequently (28,383 posts).
- Of the job postings mentioning a required minimum experience level, the majority (15,616) required a minimum of 2-3 years of experience.
- The most in-demand job title was **Software Engineer**, which appeared in **1.3%** of postings (773) from July 2020 through June 2021. An important note here is the relatively small number of postings referencing the title. This reflects the heterogenous nature of job titles.
- The top hard skill was **Structured Query Language** (**SQL**), which appeared in **15.1**% of postings (**8,817**) from July 2020 through June 2021.
- **Communications** was the most in-demand common skill, appearing in **39.2**% of postings (22,966).
- The top qualification was the Master of Business Administration with 3.4% (1,968) of postings referencing it.

<sup>&</sup>lt;sup>3</sup> Jobs postings are scraped from various company sites and jobs boards. In recognition that the same job posting can be found on multiple sites, the postings are de-duplicated in order to arrive at a number that best approximates demand. It should be noted, though, that there is not a one-to-one relationship between a job posting and a job. Postings volume is better considered as a measure of how heavily jobs are being marketed to a given region.

<sup>&</sup>lt;sup>4</sup> National average values are derived by taking the national value for occupations and scaling it down to account for the difference in overall workforce size between the nation and the area. In other words, the values represent the national average adjusted for region size.

#### Demand over Time<sup>5</sup> (September 2016 – June 2021)

Chart displays the total number of unique monthly job postings across all tech occupations.



Occupation Group	Average New Monthly Job Postings (2020)	National Average	% Difference
Software Developers/Quality Assurance Occupations	3,762	3,811	-1.3%
Business & Financial Operations Analysts	2,840	2,341	17.6%
Management Occupations	1,963	1,761	10.3%
Computer Occupations, All Other	1,712	1567	8.5%
Computer & Information Analysts	1,501	1282	14.6%
Computer Support Specialists	1,193	981	17.8%
Database & Systems Administrators & Network Architects	1,063	985	7.3%
Mathematical Science Occupations	257	198	23.0%
Special Effects Artists, Animators, & Graphic Designers	195	182	6.7%
Computer & Information Research Scientists	115	181	-57.4%
Computer Hardware Engineers	28	84	-200.0%
Computer, Automated Teller, and Office Machine Repairers	6	3	50.0%
Data Scientists and Mathematical Occupations, All Other	06	0	0.0%

#### Demand by Occupation Group (2020)

<sup>&</sup>lt;sup>5</sup> The spike in postings in June - August 2019 was largely due to posts originating from a single posting source (<u>www.nexxt.com</u>). While the exact cause of the increase is unknown, one potential explanation is that this career website sold postings at a discounted rate for the month of July, thus driving an increase in the number of postings originating from the site.

<sup>&</sup>lt;sup>6</sup> \*Reliable competition information is not available because there are too few postings.

Occupation Group	Unspecified	High school or GED	Associate's degree	Bachelor's degree	Master's Degree	Ph.D. or profession al degree
Business & Financial Operations Analysts	3,706	995	478	6,359	1,652	438
Computer & Information Analysts	2,206	344	271	3,255	588	137
Computer & Information Research Scientists	111	4	6	171	161	127
Computer Hardware Engineers	66	2	1	33	15	9
Computer Occupations, All Other	2,744	299	235	3,483	867	119
Computer Support Specialists	2,212	1,208	803	1,338	130	60
Computer, Automated Teller, and Office Machine Repairers	19	11	6	1	0	0
Data Scientists and Mathematical Science Occupations, All Other	1	0	0	0	0	0
Database & Systems Administrators & Network Architects	2,246	263	243	1,797	217	67
Management Occupations	2,372	258	143	5,135	1,988	251
Mathematical Science Occupations	226	98	42	601	299	146
Software Developers/Quality Assurance Occupations	8,032	228	346	5,905	1,180	249
Special Effects Artists, Animators & Graphic Designers	522	50	36	305	10	8
Grand Total	24,463	3,760	2,610	28,383	7,107	1,611

#### Demand by Education Level (Jul 2020 – Jun 2021) $^7$

#### Demand by Minimum Experience (Jul 2020 – Jun 2021)

Occupation Group	No experience listed	0-1 Years	2-3 Years	4-6 Years	7-9 Years	10+ Years
Business & Financial Operations Analysts	3,962	1,672	3,593	1,722	261	167
Computer & Information Analysts	2,083	546	1,852	1,172	212	101
Computer & Information Research Scientists	154	31	100	81	16	6
Computer Hardware Engineers	60	10	24	10	3	2
Computer Occupations, All Other	2,363	476	1,803	1,424	403	235
Computer Support Specialists	2,347	978	1,301	361	38	28
Computer, Automated Teller, and Office Machine Repairers	22	6	3	0	0	0
Data Scientists and Mathematical Science Occupations, All Other	1	0	0	0	0	0
Database & Systems Administrators & Network Architects	1,808	330	1,072	878	207	86
Management Occupations	2,122	363	1,924	2,322	733	627
Mathematical Science Occupations	354	157	345	209	12	12
Software Developers/Quality Assurance Occupations	6,322	1,187	3,409	2,691	621	242
Special Effects Artists, Animators & Graphic Designers	394	134	190	164	18	3
Grand Total	21,992	5,890	15,616	11,034	2,524	1,509

<sup>7</sup> Postings may be counted in more than one education level if they reference a range of levels.

#### Top 10 Job Titles

Job Title	Total Unique Postings (Jul 2020 - Jun 2021)	Frequency in Postings
Software Engineers	773	1.3%
Business Analysts	469	0.8%
.NET Developers	396	0.7%
Web Technology Specialists	321	0.5%
Network Engineers	306	0.5%
Financial Analysts	282	0.5%
Project Managers	275	0.5%
Software Developers	274	0.5%
Java Developers	269	0.5%
DevOps Engineers	252	0.4%

#### Top 10 Hard Skills

Hard Skill	Total Unique Postings (Jul 2020 - Jun 2021)	Frequency in Postings
SQL	8,817	15.1%
Agile Methodology	8,370	14.3%
Computer Science	6,131	10.5%
Automation	6,098	10.4%
Python	5,203	8.9%
Amazon Web Services	5,189	8.9%
Java	4,886	8.3%
Data Analysis	4,875	8.3%
Finance	4,709	8.0%
Software Development	4,598	7.9%

#### Top 10 Common Skills

Common Skill	Total Unique Postings (Jul 2020 - Jun 2021)	Frequency in Postings
Communications	22,966	39.2%
Management	17,099	29.2%
Leadership	13,639	23.3%
Operations	12,254	20.9%
Problem Solving	11,264	19.2%
Innovation	9,345	16.0%
Sales	8,410	14.4%
Planning	8,045	13.7%
Presentations	7,964	13.6%
Troubleshooting (Problem Solving)	7,935	13.5%

#### Top 10 Qualifications

Qualification	Total Unique Postings (Jul 2020 - Jun 2021)	Frequency in Postings
Master of Business Administration (MBA)	1,968	3.4%
Certified Information Systems Security Professional	1,133	1.9%
Bachelor of Science in Business	1,108	1.9%
Project Management Professional Certification	981	1.7%
Security Clearance	669	1.1%
Certified Information Security Manager	504	0.9%
Certified Information System Auditor (CISA)	466	0.8%
GIAC Certifications	446	0.8%
Cisco Certified Network Associate	408	0.7%
Secret Clearance	339	0.6%

#### Diversity

This section provides an overview of the demographic breakdown of tech workers, categorizing workers by gender, age, and race/ethnicity. To provide context, the analysis compares Middle Tennessee tech occupations to national, state, and regional populations, and also to the national, state, and regional workforce. These are the key findings:

- Women comprise **51.1%** of the population in Middle Tennessee, **50.8%** of the workforce as a whole, and **40.1%** of tech workers.
- Across tech occupations, female representation Middle Tennessee was slightly higher than that observed for the state and nation. Women occupied **40.1%** of regional tech roles, compared to **36.8%** of national roles and **39.%** of roles statewide.
- When looking at individual occupations (see <u>Appendix: Detailed Occupation Data</u>), 10 of the 26 occupations (**38.5**%) had female representation at or above **40.1**%, the overall percentage of women employed in tech roles in Middle Tennessee.
- The tech occupation with the highest female representation was Market Research Analysts and Marketing Specialists with females occupying 62.6% of those roles. The occupation with the lowest percentage of female workers was Computer, Automated Teller, and Office Machine Repairers where females held only 12.0% of jobs.
- Non-white workers comprise **29.3%** of the local population, **26.3%** of the regional workforce, but only **22.7%** of the regional tech workforce.
- When compared to the general working population in Middle Tennessee, the tech workforce has a **higher** percentage of White (+3.6%) and Asian (+3.9%) workers.
- When compared to the general working population in Middle Tennessee, the tech workforce has a **lower** percentage of Black (-4.8%) and Hispanic or Latino (-2.7%) workers.
- The tech occupation with the most racial diversity (as measured by the percentage on non-white workers) was **Logisticians**, where **33.0%** of roles were held by non-white workers. The occupation with the least racial diversity was **Special Effects Artists and Animators** where only **12.6%** of jobs were held by non-white workers.

## National, State, and Local Population Demographics

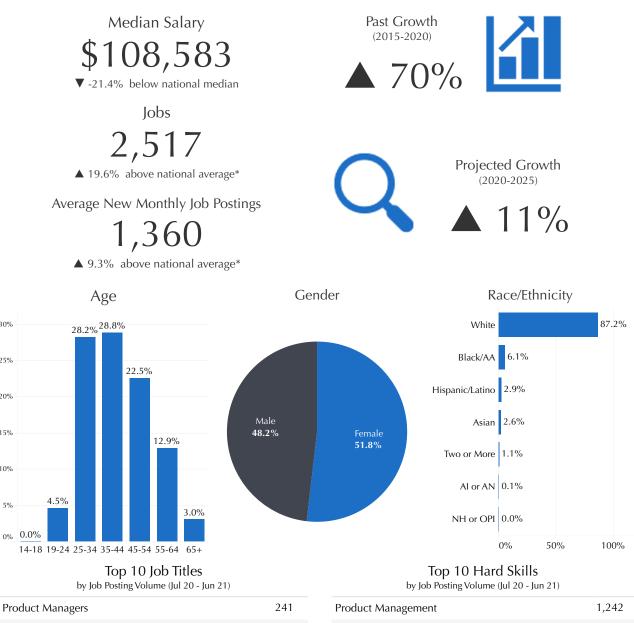
Demographics	Nat	tion	Tenn	essee	Middle <sup>-</sup>	Fennessee
Gender	2020 Population	% Population	2020 Population	% Population	2020 Population	% Population
Females	167,227,921	50.8%	3,528,814	51.2%	1,124,761	51.1%
Males	162,256,202	49.2%	3,358,020	48.8%	1,076,109	48.9%
Age	2020 Population	% of Population	2020 Population	% of Population	2020 Population	% of Population
Under 15	60,293,426	18.3%	1,254,988	18.2%	424,013	19.3%
15-19	20,960,929	6.4%	422,864	6.1%	137,620	6.3%
20-24	21,594,755	6.6%	447,159	6.5%	149,262	6.8%
25-34	46,069,646	14.0%	961,939	14.0%	349,433	15.9%
35-44	42,136,192	12.8%	854,962	12.4%	302,845	13.8%
45-54	40,366,133	12.3%	863,787	12.5%	273,788	12.4%
55-64	42,403,677	12.9%	900,592	13.1%	264,245	12.0%
65+	55,659,365	16.9%	1,180,543	17.1%	299,664	13.6%
Race/Ethnicity	2020 Population	% of Population	2020 Population	% of Population	2020 Population	% of Population
White	196,773,390	59.7%	5,050,700	73.3%	1,556,742	70.7%
Black or African Am.	41,427,341	12.6%	1,147,521	16.7%	345,341	15.7%
Hispanic or Latino	61,264,392	18.6%	404,410	5.9%	175,571	8.0%
Asian	19,367,197	5.9%	132,295	1.9%	64,451	2.9%
Two or More Races	7,557,471	2.3%	128,561	1.9%	50,844	2.3%
Am. Indian or Alaska Native	2,432,338	0.7%	19,503	0.3%	6,133	0.3%
Native HI or Other Pac. Is.	613,507	0.2%	3,844	0.1%	1,788	0.1%

	Nation			Tennessee				Middle Ter	nnessee			
Demographic	All Occup	ations	Tech Occ	upations	All Occ	upations	Tech Oco	cupations	All Occu	upations	Tech Oc	cupations
Gender	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs
Males	80,757,416	51.0%	6,361,131	63.2%	1,696,937	51.1%	93,635	60.4%	580,486	50.8%	42,248	59.9%
Females	77,499,306	49.0%	3,704,899	36.8%	1,624,329	48.9%	61,347	39.6%	561,603	49.2%	28,260	40.1%
Age	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs
14-18	3,407,338	2.2%	16,780	0.2%	81,169	2.4%	238	0.2%	28,786	2.5%	119	0.2%
19-24	15,799,773	10.0%	538,344	5.3%	339,978	10.2%	8,088	5.2%	117,807	10.3%	3,704	5.3%
25-34	34,481,042	21.8%	2,713,438	27.0%	735,410	22.1%	41,865	27.0%	269,384	23.6%	19,881	28.2%
35-44	33,785,428	21.3%	2,704,939	26.9%	705,408	21.2%	40,983	26.4%	247,709	21.7%	19,121	27.1%
45-54	32,252,793	20.4%	2,163,336	21.5%	683,346	20.6%	33,571	21.7%	226,946	19.9%	14,912	21.1%
55-64	27,623,569	17.5%	1,504,634	14.9%	560,751	16.9%	23,415	15.1%	181,832	15.9%	9,910	14.1%
65+	10,906,779	6.9%	424,560	4.2%	215,204	6.5%	6,823	4.4%	69,625	6.1%	2,861	4.1%
Race/Ethnicity	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs	2020 Jobs	% of Jobs
White	99,585,833	62.9%	6,421,167	63.8%	2,468,119	74.3%	120,343	77.6%	841,977	73.7%	54,494	77.3%
Hispanic or Latino	25,412,970	16.1%	886,349	8.8%	159,674	4.8%	4,024	2.6%	64,043	5.6%	2,072	2.9%
Black or African Am.	19,751,290	12.5%	882,690	8.8%	574,537	17.3%	19,144	12.4%	186,219	16.3%	8,142	11.5%
Asian	9,676,722	6.1%	1,642,045	16.3%	69,021	2.1%	8,945	5.8%	30,375	2.7%	4,627	6.6%
Two or More Races	2,672,417	1.7%	193,088	1.9%	41,732	1.3%	2,279	1.5%	16,148	1.4%	1,035	1.5%
Am. Ind./AK Native	866,003	0.5%	28,219	0.3%	6,448	0.2%	192	0.1%	2,516	0.2%	106	0.1%
Native HI/Other Pac. Is.	291,486	0.2%	12,472	0.1%	1,735	0.1%	56	0.0%	812	0.1%	33	0.0%

#### National, State, and Local Occupation Demographics

# Appendix: Detailed Occupation Data

# Marketing Managers (11-2021)



i loudet Managers	211
Marketing Managers	222
Business Development Managers	110
Directors of Business Development	103
Digital Marketing Managers	101
Marketing Product Managers	97
Web Technology Specialists	78
Directors of Marketing	58
Account Managers	56
Directors of Product Management	54

30%

25%

20%

15%

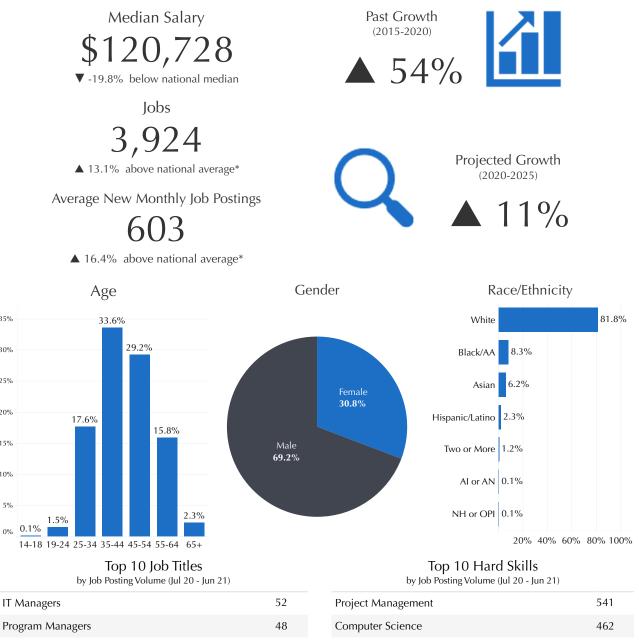
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by Job Posting Volume (Jul 20 - Jun 21)	
Product Management	1,242
Business Development	960
New Product Development	959
Digital Marketing	871
Strategic Planning	844
Marketing Strategies	825
Key Performance Indicators (KPIs)	701
Go-to-Market Strategy	643
Marketing Management	614
Finance	603

# Computer and Information Systems Managers (11 - 3021)



35%

30%

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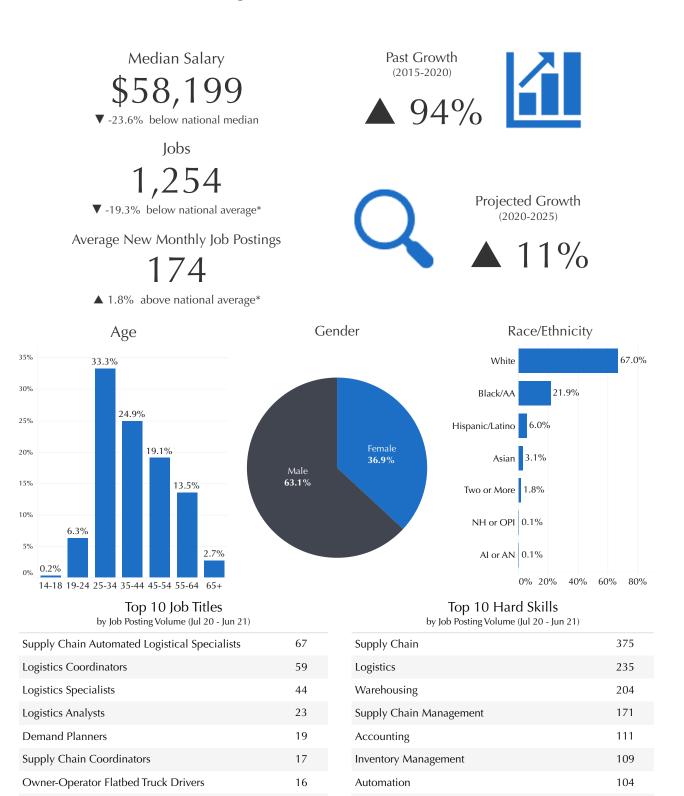
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riogram managers	10	computer science	102
Directors of Information Technology	36	Strategic Planning	424
Identity and Access Management Managers	33	Agile Methodology	396
Cyber Risk Managers	31	Business Process	350
Product Owners	25	Finance	348
Data Governance Managers	25	Auditing	336
Directors of Software Development	21	Information Systems	288
Chief Technology Officers	21	Automation	288
IT Audit Managers	18	Change Management	266

# Logisticians (13-1081)



 Warehouse Logistics Managers
 12
 Shipping And Receiving
 92

 Supply Planners
 12
 Procurement
 87

Purchasing

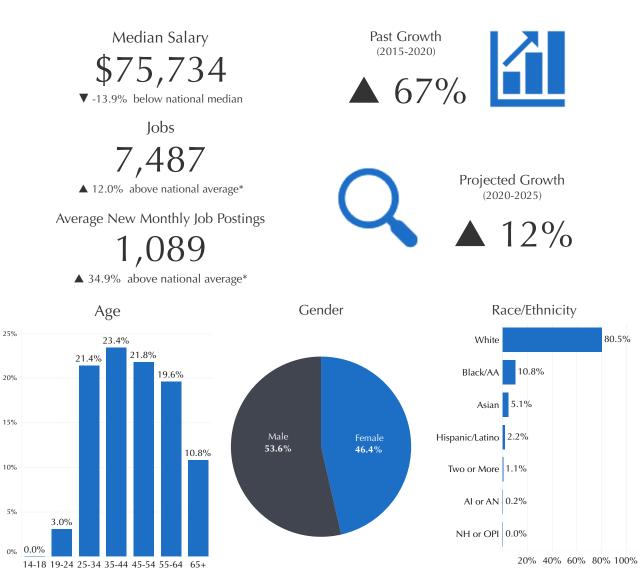
98

13

Supply Chain Managers

In other words, the values represent the national average adjusted for region size.

# Management Analysts (13-1111)



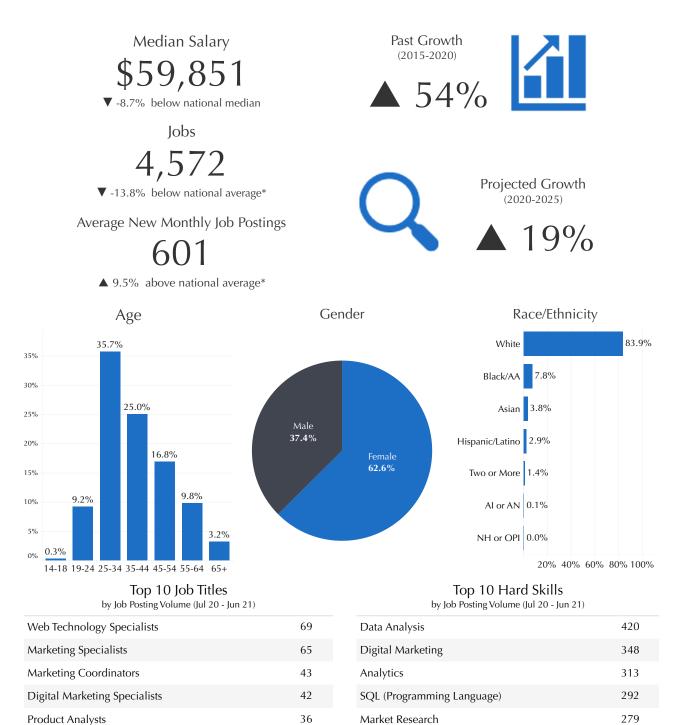
#### Top 10 Job Titles





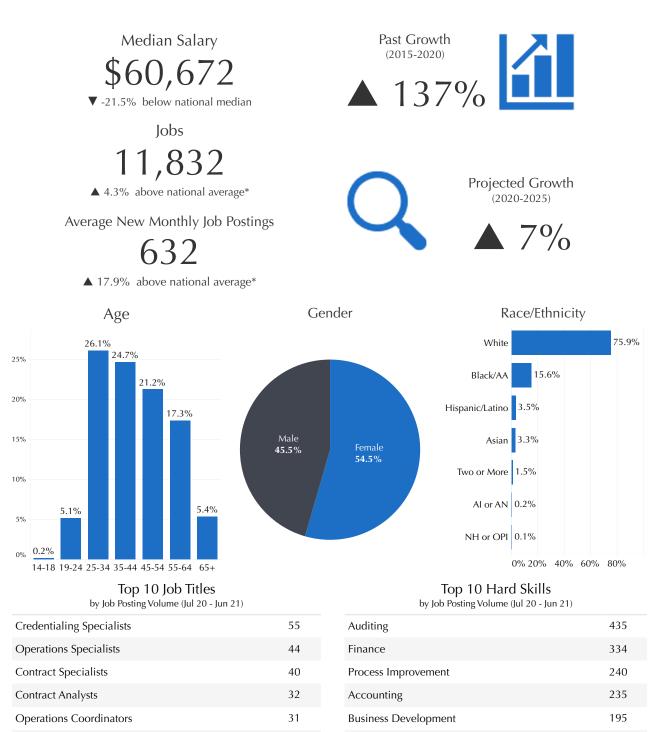
Business Analysts	387	Data Analysis	1,069
Data Analysts	172	SQL (Programming Language)	860
Human Resources Business Analysts	99	Finance	792
IT Business Analysts	39	Business Process	769
Human Resources Business Partners	37	Business Requirements	582
Salesforce Business Analysts	34	Process Improvement	567
Solutions Consultants	33	Agile Methodology	551
Business Analyst Consultants	32	Project Management	538
Healthcare Data Analysts	31	Tableau (Business Intelligence Software)	530
Business Data Analysts	31	Accounting	452

# Market Research Analysts and Marketing Specialists (13-1161)



Consumer Insights Managers	30	Finance	275
Pricing Analysts	29	Tableau (Business Intelligence Software)	246
Email Marketing Specialists	26	Key Performance Indicators (KPIs)	217
Marketing Associates	24	Customer Relationship Management	216
Marketing Analysts	24	Google Analytics	211

# Project Management Specialists and Business Operations Specialists, All Other (13-1198)



\*National average values are derived by taking the national value for the occupation and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

Data Analysis

Managed Care

Billing

Project Management

Customer Relationship Management

190

163

146

137

131

29

20

20

18

17

**Operations Associates** 

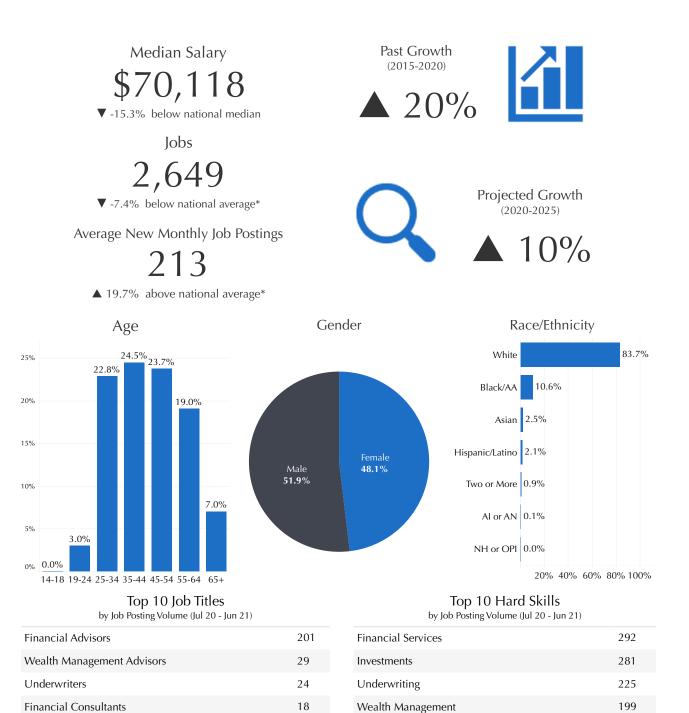
**Business Development Specialists** 

Sales Operations Specialists

**Proposal Specialists** 

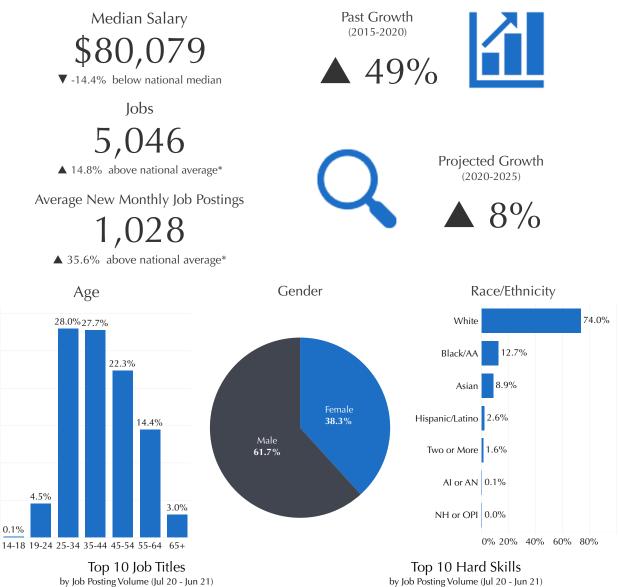
WHS Managers

# Financial Analysts and Advisors (13-2050)



16	Securities (Finance)	157
16	Finance	153
16	Financial Planning	136
10	Accounting	128
9	Business Development	114
9	Relationship Building	89
	16 16 10 9	16Finance16Financial Planning10Accounting9Business Development

# Computer Systems Analysts (15-1211)



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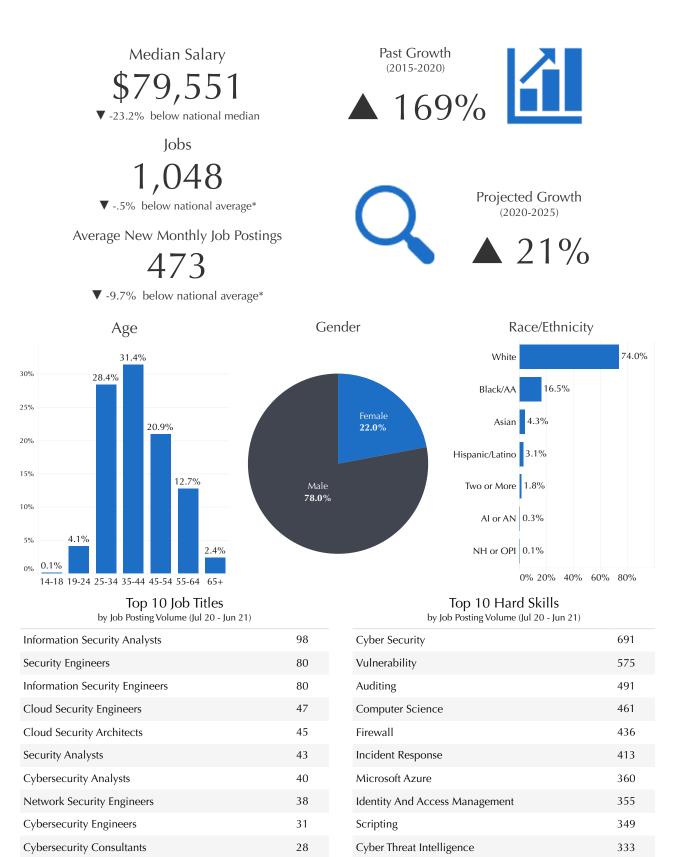
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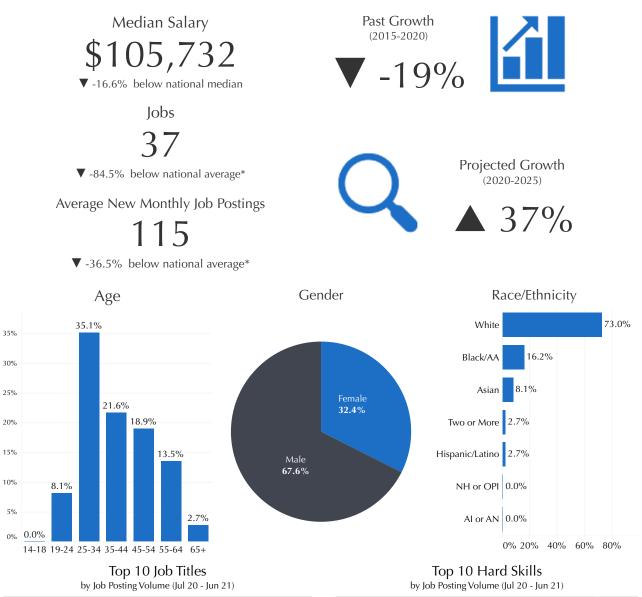


Data Scientists	153	Data Science	292
Managers/Data Scientists	41	Python (Programming Language)	233
Clinical Data Scientists	15	Machine Learning	233
Data Analytics Scientists	14	SQL (Programming Language)	171
Machine Learning Data Scientists	9	R (Programming Language)	163
Data Science Engineers	8	Statistics	135
Artificial Intelligence/Machine Learning Engineers	8	Computer Science	128
Research Scientists	7	Algorithms	111
Postdoctoral Research Associates	5	Artificial Intelligence	106
Machine Learning Scientists	5	Data Analysis	99

# Information Security Analysts (15-1212)

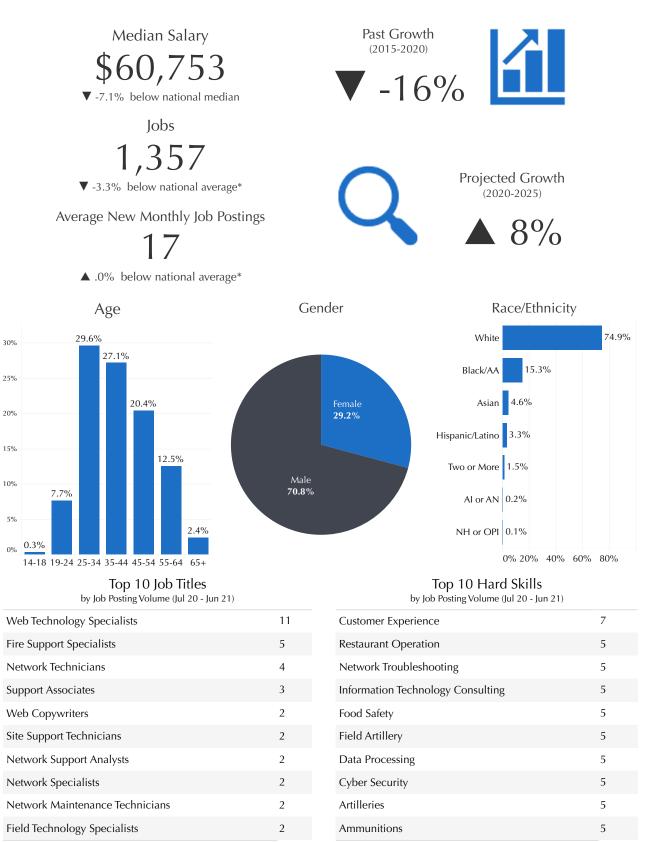


# Computer and Information Research Scientists (15-1221)

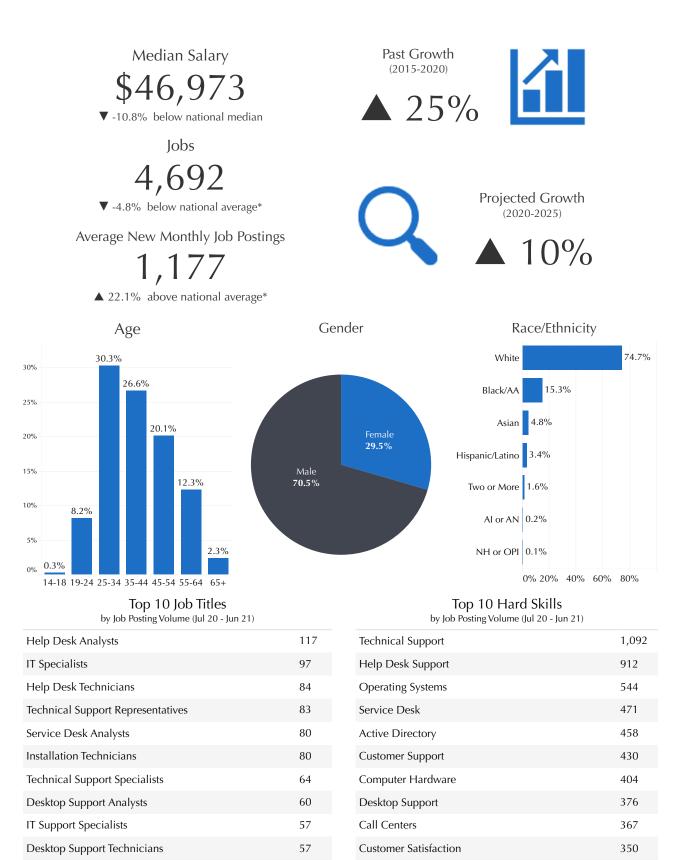


153	Data Science	292
41	Python (Programming Language)	233
15	Machine Learning	233
14	SQL (Programming Language)	171
9	R (Programming Language)	163
8	Statistics	135
8	Computer Science	128
7	Algorithms	111
5	Artificial Intelligence	106
5	Data Analysis	99
	41 15 14 9 8 8 8 7 5	41Python (Programming Language)15Machine Learning14SQL (Programming Language)9R (Programming Language)8Statistics8Computer Science7Algorithms5Artificial Intelligence

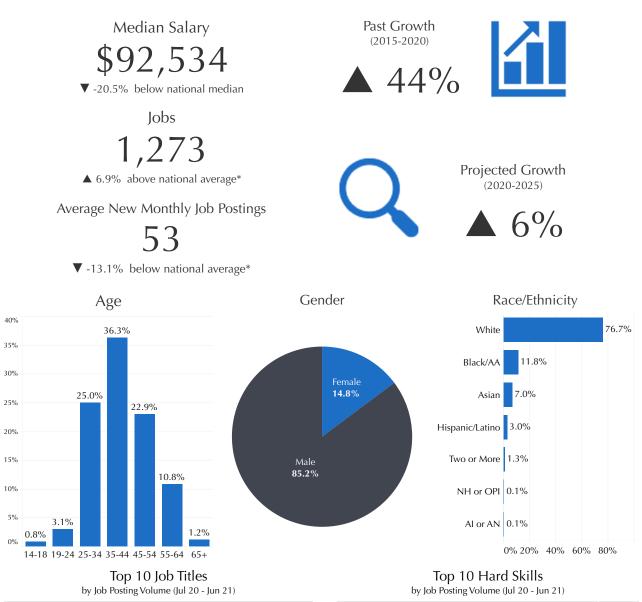
# Computer Network Support Specialists (15-1231)



# Computer User Support Specialists (15-1232)

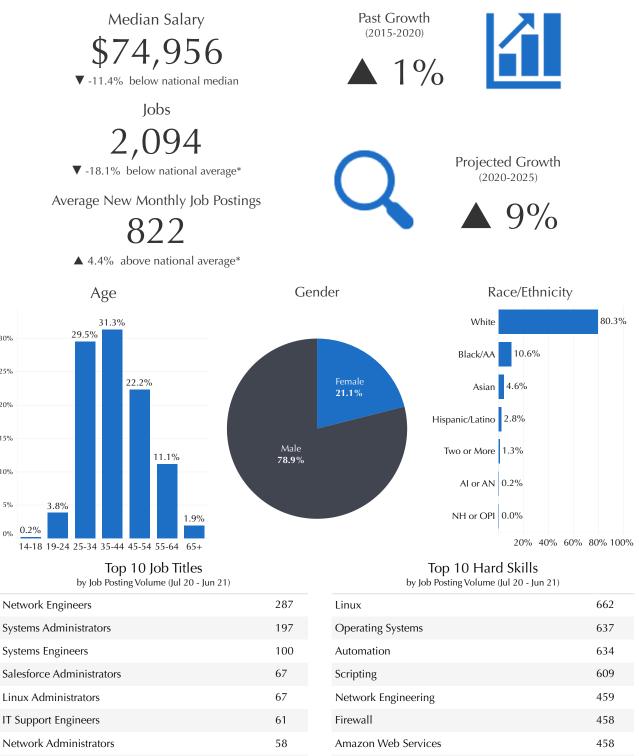


# Computer Network Architects (15-1241)



Routing6.a Networks5.Architecture4.a Networks4.	2 8
Architecture 4	8
a Networks 4	8
nunications 4.	5
Planning And Design 4.	5
ortest Path First (OSPF) 4-	4
ateway Protocol 4.	3
on 4.	3
	7
	,

# Network and Computer Systems Administrators (15 - 1244)



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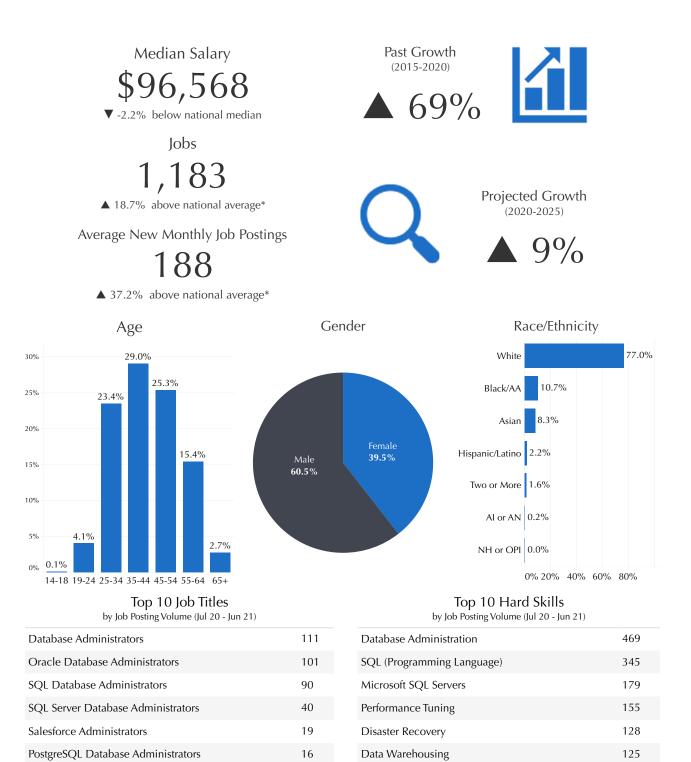
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Network Administrators 42 458 NT Systems Administrators Active Directory Wireless Network Engineers 35 System Administration 445 **IT** Administrators 34 Windows Servers 414

# Database Administrators and Architects (15-1245)



\*National average values are derived by taking the national value for the occupation and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

Oracle Databases

Database Design

Extract Transform Load (ETL)

Automation

115

112

104

95

13

11

8

8

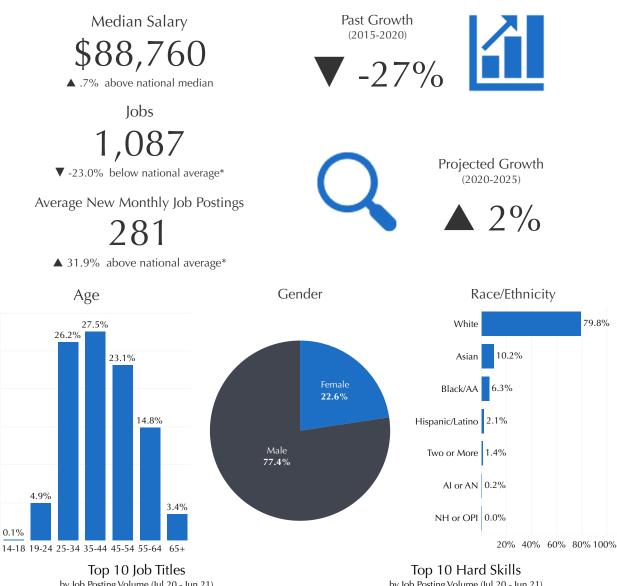
Database Administrator Advisors

Postgres Database Administrators

Informatica Administrators

Database Consultants

# Computer Programmers (15-1251)



#### by Job Posting Volume (Jul 20 - Jun 21)

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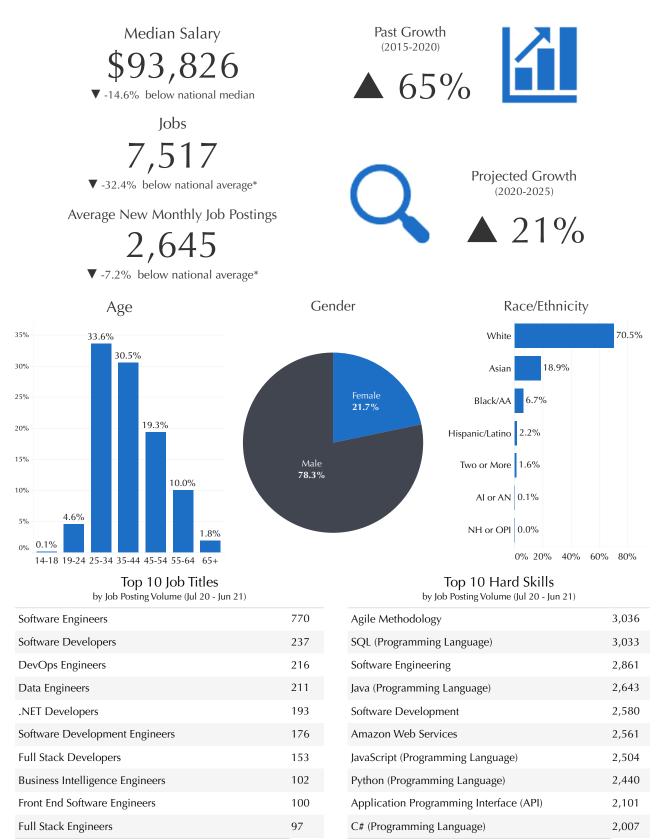
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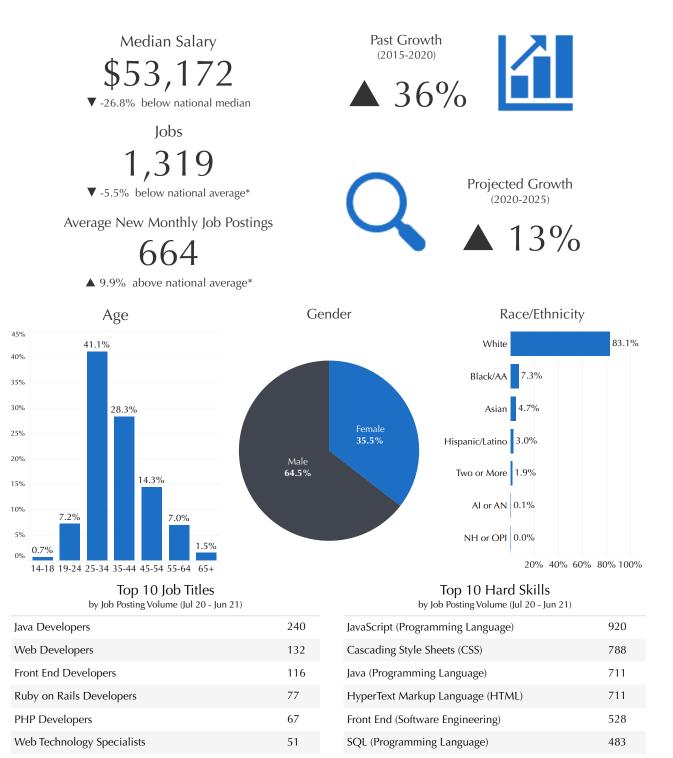


.NET Developers	164	SQL (Programming Language)	297
Statistical Programmers	50	.NET Framework	283
Software Developers	35	C# (Programming Language)	241
Oracle PL/SQL Developers	28	JavaScript (Programming Language)	169
Programmers/Developers	21	Application Programming Interface (API)	156
Programmers	19	Agile Methodology	149
EDI Developers	19	Python (Programming Language)	112
Mainframe Developers	15	Computer Science	111
Front End Developers	14	Angular (Web Framework)	105
Report Developers	13	Java (Programming Language)	102

# Software Developers and Software Quality Assurance Analysts and Testers (15-1256)



# Web Developers and Digital Interface Designers (15-1257)



\*National average values are derived by taking the national value for the occupation and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

37

35

35

31

Agile Methodology

React.js

Angular (Web Framework)

PHP (Scripting Language)

465 397

390

387

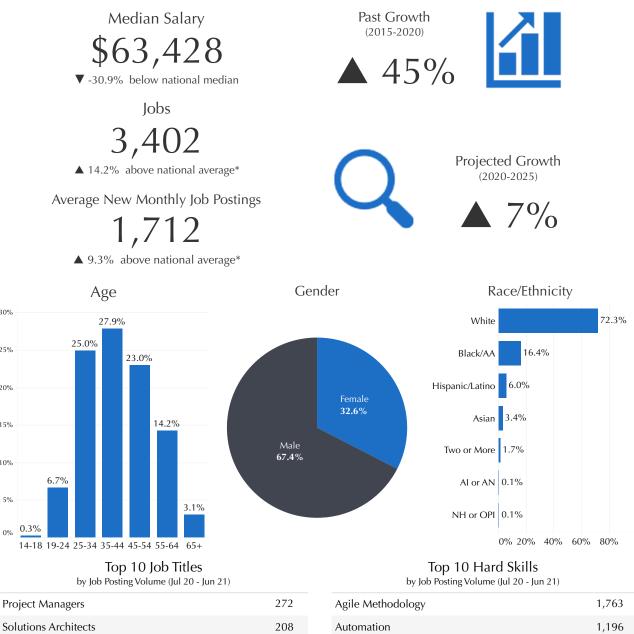
Full Stack Java Developers

Web Designers

.NET Developers

**MVC** Developers

# Computer Occupations, All Other (15-1299)



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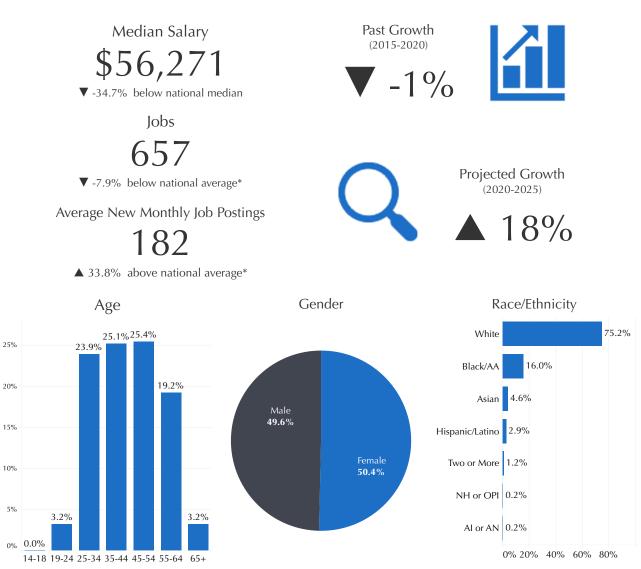
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Solutions Architects	208	Automation	1,196
IT Project Managers	138	Project Management	1,160
Scrum Masters	119	SQL (Programming Language)	990
Quality Assurance Analysts	110	Computer Science	934
Data Architects	84	Scrum (Software Development)	894
Business Intelligence Analysts	75	Solution Architecture	840
Program Managers	60	Safety Assurance	821
Project Coordinators	59	Amazon Web Services	786
Technical Project Managers	54	Microsoft Azure	778

# **Operations Research Analysts (15-2031)**



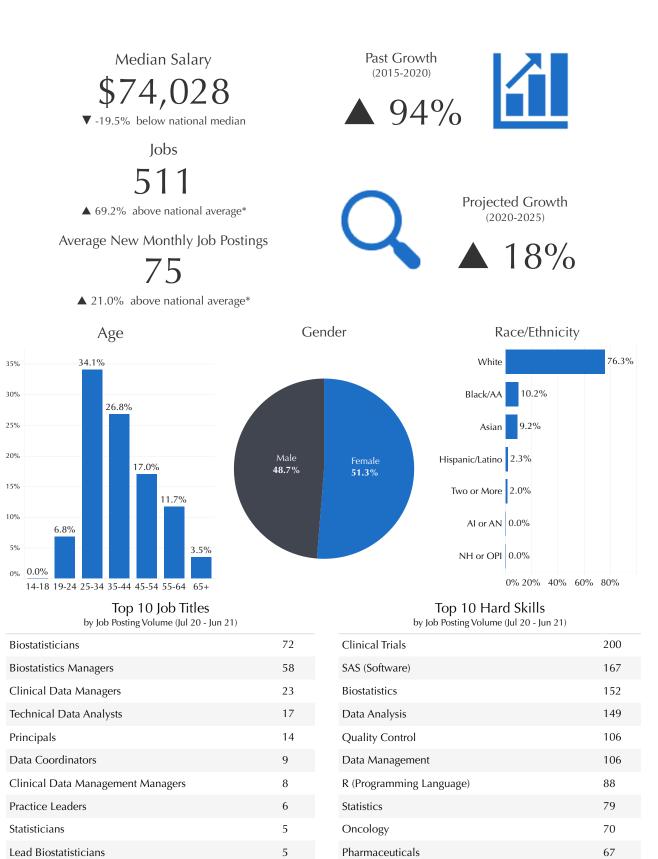
#### Top 10 Job Titles



by Job Posting Volume (Jul 20 - Jun 21)

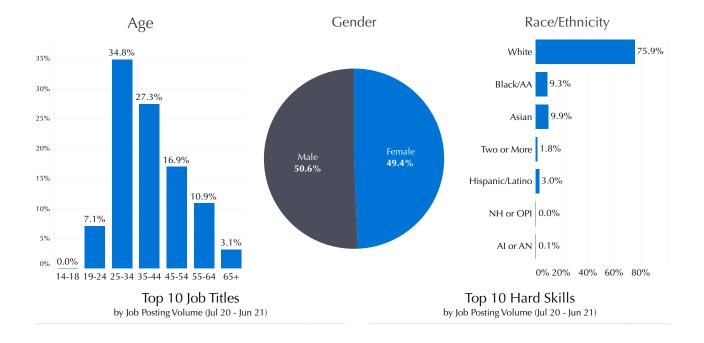
Grievance/Appeals Analysts	8	Forecasting	63
Inventory Control Analysts	8	Supply Chain Management	64
Master Data Analysts	8	Microsoft Access	66
Supply Chain Operations Managers	8	Key Performance Indicators (KPIs)	68
Military Operations Analysts	9	SQL (Programming Language)	91
Supply Chain Business Managers	10	Business Process	99
Research Analysts	17	Finance	107
Inventory Analysts	24	Process Improvement	121
Operations Analysts	34	Data Analysis	144
Supply Chain Analysts	71	Supply Chain	255

# Statisticians (15-2041)



# Data Scientists and Mathematical Science Occupations, All Other (15-2098)

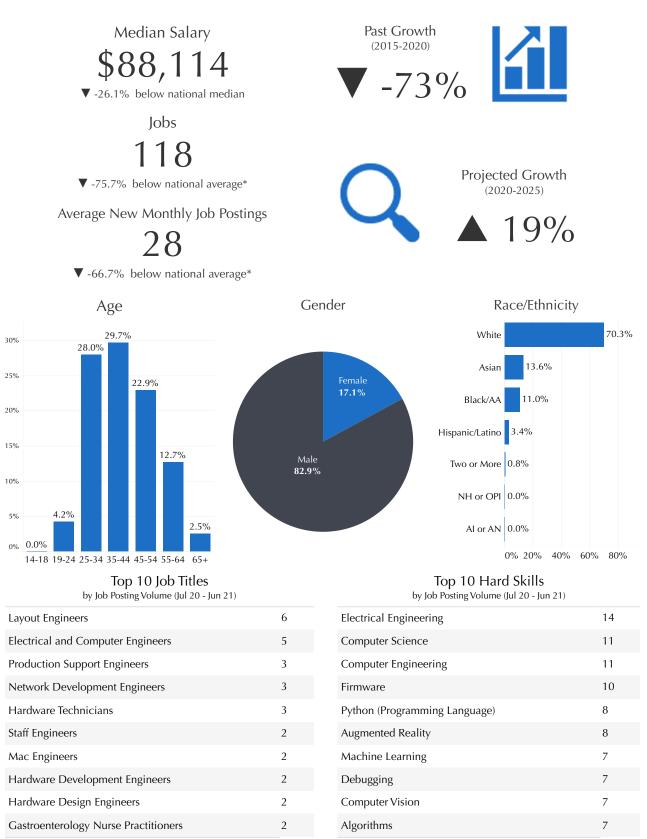




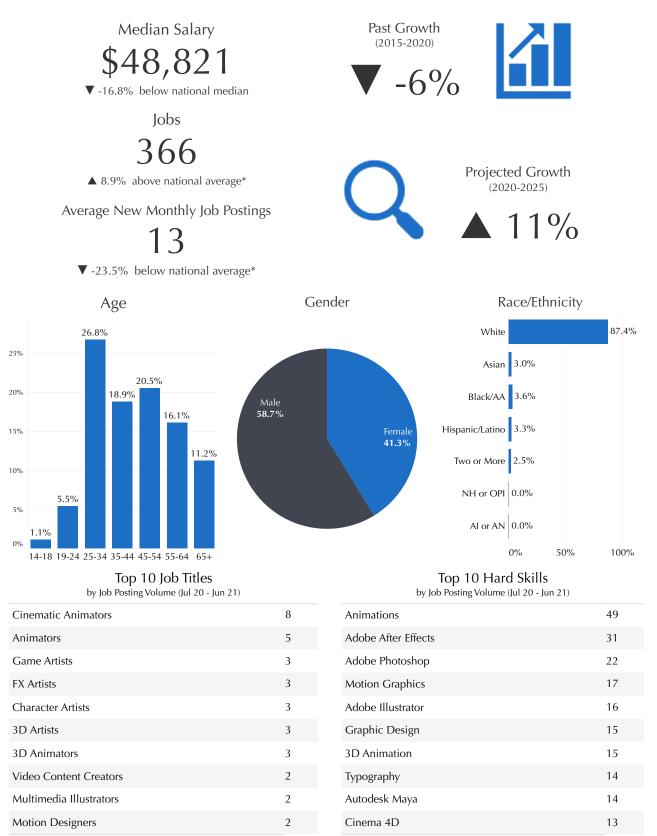
Insufficient Data

Insufficient Data

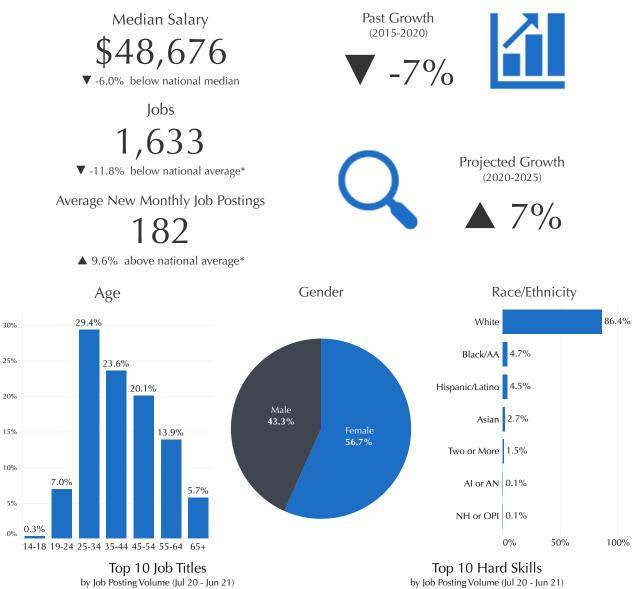
# Computer Hardware Engineers (17-2061)



# Special Effects Artists and Animators (27-1014)



# Graphic Designers (27-1024)



by Job Fosting volume (jul 20 - Jul	21)
Graphic Designers	190
Partner Graphic Designers	47
Interior Designers	26
Production Artists	22
Digital Designers	17
Visual Designers	11
Motion Graphics Designers	11
Multimedia Illustrators	10
Mac Artists	10
Designers	9

25%

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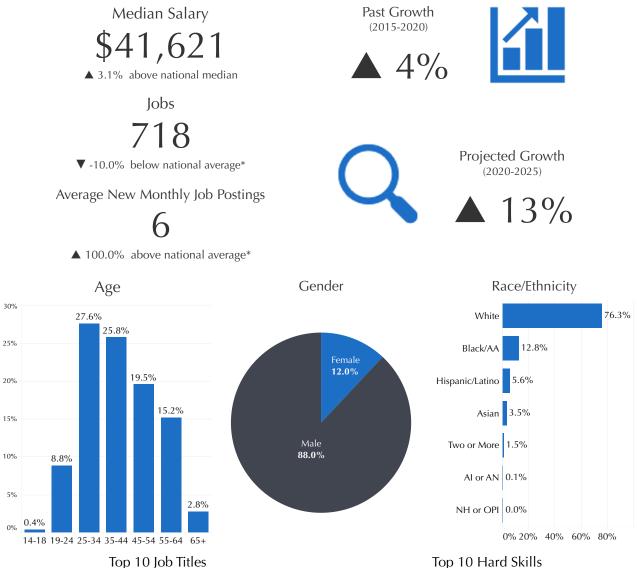
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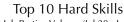
190	Graphic Design	427
47	Adobe Illustrator	392
26	Adobe Photoshop	374
22	Adobe InDesign	269
17	Adobe Creative Suite	164
11	Typography	139
11	Illustration	118
10	Branding	107
10	Photography	104
9	Logos	97

# Computer, Automated Teller, and Office Machine Repairers (49-2011)



#### by Job Posting Volume (Jul 20 - Jun 21)

15%



by Job Posting Volume (Jul 20 - Jun 21)

inde / indists	10	Photography	104
Mac Artists			
Multimedia Illustrators	10	Branding	107
Motion Graphics Designers	11	Illustration	118
Visual Designers	11	Туродгарһу	139
Digital Designers	17	Adobe Creative Suite	164
Production Artists	22	Adobe InDesign	269
Interior Designers	26	Adobe Photoshop	374
Partner Graphic Designers	47	Adobe Illustrator	392
Graphic Designers	190	Graphic Design	427